



Where Do Your Cooperative Dollars Go?



As a not-for-profit electric cooperative, HCREMC exists to serve its members—not to generate profits for shareholders. Every dollar we collect is reinvested to provide safe, reliable, and affordable electricity to the homes and businesses we serve. Here's how your revenue is used:

1. Electricity: Powering Your Home

Our largest expense is the wholesale power we purchase from Hoosier Energy, the generation and transmission cooperative that supplies the electricity we deliver to you.

- About **59¢ of every dollar** you pay goes directly toward purchasing power
- This equals approximately **59% of our annual revenue**

2. Reliability: Maintaining & Improving the System

Reliable power doesn't happen by accident. Since 2014, HCREMC has made major investments to rebuild and modernize our electric distribution system. **System improvements include:**

- Replacing aging poles, overhead and underground conductor, and equipment
- Installing new meters, transformers, and protective devices
- Maintaining inventory and materials needed for day-to-day operations

Our employees regularly:

- Inspect every pole and transformer
- Test meters and verify fuse sizing
- Perform preventative maintenance to reduce outages

Vegetation Management

Trees are a leading cause of power outages. Since 2018, we've increased funding to proactively trim and remove hazardous vegetation.

- Tree-related outages have decreased 60% over the past seven years
- More importantly, total outage hours have been significantly reduced

Fleet & Equipment

Reliable service depends on specialized vehicles and equipment, including bucket trucks, trenchers, vac trailers, and tools. These require fuel, insurance, maintenance, and licensing to operate safely and efficiently.

3. Safety: Protecting People & Communities

Safety is a core responsibility of your cooperative. Employees receive ongoing training from industry-leading safety instructors. Regular inspections ensure poles, transformers, and equipment are in safe working condition. We provide electrical safety education for local schools, first responders, farmers, and community groups. Our goal is simple: **everyone goes home safely every day.**

4. Other Essential Costs

Behind the scenes, modern electric service relies on advanced technology and support systems, including:

- GIS mapping and system modeling
- Meter management systems
- Billing, accounting, and customer information software
- Website and member communication tools
- Streetlight and area lighting operation and maintenance

In Summary

Your electric rates support much more than turning on the lights. They fund:

- Wholesale power
- A stronger, more reliable electric system
- Safety for employees, members, and the community
- Technology and tools that keep your cooperative running efficiently

As a member-owned cooperative, **every dollar works for you.**