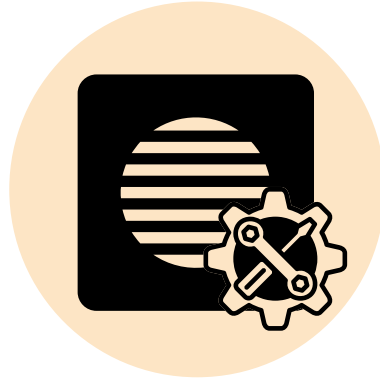


# Residential HVAC Tune-up



Have you ever wished you'd known something was going to break down before it did? If you had known you might have been able to prevent it from happening. Getting your HVAC equipment tuned up each year not only ensures your equipment is running efficiently and saving you money on your electric bill, but could potentially catch any problems before they become more expensive problems.

Your local electric cooperative is offering residential member-consumers the opportunity to apply for a HVAC tune-up service incentive valued at 50% off the tune-up cost up to \$50.00. This incentive program is designed for heat pump technologies and central air conditioning systems. Gas furnaces are not eligible unless part of the central air system.

## To Qualify:

- One rebate per member account per calendar year.
- HVAC unit must be located in a home served by Henry County REMC.
- Unit must be 3 or more years old.
- The tune-up must be performed by a licensed HVAC contractor and include detailed description of service performed on receipt/invoice.
- Application must be filled out and signed by member.
- Submission for rebates must be within 90 days of tune-up service in the same calendar year.
- Rebate participation is subject to funding availability

### Member Information

\*Name

\*Account #

\*Phone

  Cellphone  Home

\*Meter #

Mailing Address

City

State

ZIP

\*Email address

\*Home Type:

 Stick-built/Modular  Mobile/Manufactured

\*Occupancy Status:

 Owner  Renter/Tenant  Landlord  Vacation rental

Tune-up Service Cost:

\*Required Field

### Equipment Info

\*Cooling Type:

- Air conditioner  
  Air source heat pump  
  Mini-split heat pump  
  Geothermal heat pump

\*Outdoor Unit Brand:

\*Outdoor Unit Model#:

AHRI Reference#:




SEER/SEER2 rating:

\* Do you have a maintenance contract?

- No  
  1-year contract  
  Multi-year contract

\*How did you hear about the incentive?

- Newsletter  
  Social media  
  Co-op website  
  WhyElectrify website  
  Bill stuffer  
  Word of mouth  
  Other: \_\_\_\_\_  
 \_\_\_\_\_

*\*Required Field*

I certify that a tune-up service was performed by the heating and cooling professional shown below at the residence listed and I understand and agree to the programs rules and conditions:

### Contractor Information

\*Name

\* Company



\* Company Phone #

\* Email address



\* I certify that my contractor has completed the following:

- Cleaned condenser coil  
  Inspected fins  
  Checked refrigerant charge  
  Lubricated fan motors, if OEM recommended  
  Checked belts, if applicable  
 Cleaned drains  
  Visually inspected entire system  
  Tested all controls  
  Discussed proper system operation with customer

*\*Required Field*

Member Signature:

Date:

\_\_\_\_\_

OFFICE USE ONLY:

Date Approved: \_\_\_\_\_ Enrollment #: \_\_\_\_\_ Rebate \$: \_\_\_\_\_

# HVAC Tune-up Terms & Conditions



## Eligibility Requirements

- Must be a current Henry County REMC residential member-consumer.
- Tune-up service must be in a home served by Henry County REMC.
- Applicant must occupy the home where the tune-up was serviced year-round (12 months).
- Program eligibility includes prior participation in rebate programs, with incentive and measure caps specific for each program. Applications in excess of program caps will not be processed.

## HVAC Tune-up Rebate Program Requirements

- The HVAC Tune-up rebate is designed for tune-up services only on air source heat pumps, geothermal heat pumps and air conditioners.
- All applicants must provide a receipt/invoice showing a description of services completed and cost.
- Submission for HVAC Tune-up rebate must include application and receipt or invoice showing a description of services completed and cost. Applicant understands no rebate will be given if applicant fails to provide required documentation. Limit of one rebate per member account per year.

## Program Parameters

- Applicant agrees to purchase power from Henry County REMC for a period of one year. Should the applicant receive 100% of their power from any source other than Henry County REMC, including generation owned by the customer before the end of one year, the applicant agrees to refund the full amount of the rebate to Henry County REMC.
- Hoosier Energy maintains full discretion over the rebate and reserves the right to modify the program at any time.

## Application Procedures and Deadlines

- Applications are processed on a first-come, first-served basis while funds are available.
- Submission for rebates must be within 90 days of service in the same calendar year.
- Applications become the property of Henry County REMC and will not be returned. Please keep a copy for your records.

## Incentive Payments

- Henry County REMC reserves the right to approve or deny incentive.
- The incentive payment cannot exceed 50% of the total service cost up to \$50 as noted on application. Taxes, fees, and labor cannot be included in the equipment cost.
- Rebates may take up to six weeks from receipt of the application by Henry County REMC to process.
- Approved rebates will be returned to the applicant in the form of a bill credit or check by mail, via the U.S. Postal Service.
- Application approval is not a guarantee of incentive payment.
- Henry County REMC reserves the right to withhold payment for services that do not meet the program requirements as determined within its sole discretion.
- Incentives are paid as a one-time, one-program offer and cannot be combined with incentive payments, rebates or discount programs from other utility providers.

## Logo Usage

- Program applicants and program participants may not use any member cooperative or Hoosier Energy logo or name without prior express written permission.

## Program Disclaimers

- Your electric cooperative and Hoosier Energy REC, Inc.
  - Does not endorse any particular contractor, manufacturer, product or system design by offering these incentives;
  - Will not be responsible for any tax liability imposed on any program participant as a result of the payment of incentives;
  - Does not expressly or impliedly warrant the performance of any purchased equipment or service and hereby disclaim any and all warranties, express or implied, including the warranties of merchantability or fitness for a particular purpose;
  - Is not responsible for the handling, storage, treatment, transportation or disposal of any waste generated as a result of any measures for which incentives have been applied for and/or received under this program nor any resultant environmental contamination related to the same;
  - Is not liable for any damage caused by the operation or malfunction of the installed equipment or service by contractor; and
  - Does not guarantee that a specific level of energy or cost savings will result from the implementation of energy conservation measures or the use of products funded under this program.